



Supervisor, LAUNCH

Two Full-Time Positions (37.5 hrs/Week)

One Temporary Full-Time Position (up to 12 months @ 37.5 hrs/Week)

Parkdale Queen West Community Health Centre (PQWCHC) is a dynamic, community-based health care organization serving mid-west downtown Toronto. Offering a broad range of services, including primary health care, dental care, harm reduction, health promotion, counselling, and community development programming, we are also committed to serving people who face barriers to health care, and we strive to reduce these barriers.

We are seeking experienced Supervisors to lead a new city funded initiative through PQWCHC. As a progressive leader, committed to anti-oppression, harm reduction, cultural awareness, and responsiveness in working with diverse populations, you will welcome this opportunity to contribute to a vision of: **Inclusive Communities. Responsive Healthcare. Healthier Lives.**

General Responsibilities:

Reporting to the Manager of Mobile Harm Reduction Services, you will be responsible for overseeing the daily operation of mobile integrated harm reduction services in partnership with shelter, City of Toronto, and Hospital partners at various locations across the GTA. You will provide the necessary hiring, training, supervision, and support to a multidisciplinary team of Harm Reduction Coordinators, Client Support Workers, and Overdose Prevention Support Workers to ensure quality and efficiency of harm reduction service delivery within our various locations of work. There is the added focus on the Centre's priority populations: individuals who are homeless, living with mental health and substance use, individuals who are LGBTQ, Indigenous Peoples, racialized, youth, seniors and families living in poverty.

Specific Responsibilities:

- Support the LAUNCH team navigate and adhere to COVID-19 safety protocols and standards in adherence to regulator requirements
- Support LAUNCH staff in development, implementation, and utilization of administrative tools to facilitate assessments, intakes, discharges, safety planning and care plan coordination for clients of LAUNCH
- Communicate and Coordinate with shelter partners to understand the need of each site, and work to identify the roles LAUNCH will play on the ground of each site
- Work in collaboration with the Harm Reduction Program Secretary for the coordination of scheduling and ordering of harm reduction supplies
- Oversee development and implementation of harm reduction services, overdose response procedures, trainings, and access to services for clients of the partnered sites
- Work closely with shelter partners and community stakeholders to identify current and emerging care and support needs, service gaps, to enhance develop or attach LAUNCH clients to health and social interventions
- Provide program execution, evaluation, and quality assurance – from developing, implementing, maintaining, and evaluating of program goals and objectives, to developing appropriate protocols and policies
- Oversee data collection, reporting and financial planning across the project

Note: One of the permanent positions will be exclusive to 750 Dundas St. West - Crisis Stabilization Centers & Connections (CSCC)

Qualifications:

- Completion of post-secondary education in a relevant discipline and/or related experience
- 2-3 years experience supervising, training, and coaching staff in a unionized environment.
- 3-5 years health promotion and/or harm reduction experience in a community setting working with homeless and marginalized populations including people who inject illicit drugs.
- Experience working with staff and service users who come from diverse racial, gender, ethnic, and cultural backgrounds and who may have lived experienced of homelessness, living in poverty, mental health, social isolation, and substance use.
- Strong understanding of and commitment to harm reduction, trauma-informed, and anti-oppression practices.
- Highly developed skills in community development and teambuilding.
- Proven financial and budget management skills.
- Thorough knowledge of legislation relevant to operating the SCS, including *Controlled Drugs and Substances Act*, Ontario Human Rights Code, *Occupational Health, and Safety Act*, *Employment Standards Act*.
- Extensive advocacy, crisis intervention and prevention, conflict resolution, and negotiation skills.
- Extensive knowledge of community-based resources.
- Excellent written and oral communication skills.
- Computer literacy.

Compensation: Competitive salary (commensurate with experience) plus Group Benefits and HOOPP (Healthcare of Ontario Pension Plan)

PQWCHC is committed to the principles of access and equity. PQWCHC is committed to reflecting the diversity of the communities it serves and we encourage applicants who reflect Toronto's Indigenous, LGBTQ2, racial, and cultural diversity. We welcome and encourage applications from all qualified candidates, including people with disabilities. Accommodations are available on request. Parkdale Queen West CHC is in full compliance of the Ontario Human Rights Code and does not discriminate on the ground of records of offenses.



JOB POSTING

Full Time Regular Position
Mobile Harm Reduction Services, LAUNCH

If you are interested in joining a creative and dedicated team, we want to hear from you! Please send your resume and cover letter **in a single document** (MS Word or PDF format only) to dfong@pqwchc.ca, quoting "**Supervisor - LAUNCH**" in the subject line. This job posting is opened until filled. If the job posting is still up, we are still hiring. We truly appreciate your interest; however, only those candidates selected for an interview will be contacted.

Please also note that the successful candidate will be required to provide a police vulnerable sector check as a condition of employment, however strong consideration is made to the type of offense. Employment is conditional upon having had a full series of COVID19 vaccinations 14 days before starting employment.