

Parkdale Queen West Community Health Centre (Parkdale Queen West CHC) is a dynamic, community-based health care organization serving mid-west downtown Toronto. Offering a broad range of services, including primary health care, dental care, harm reduction, health promotion, counselling, and community development programming, we are also committed to serving people who face barriers to health care, and we strive to reduce these barriers.

Overdose Prevention Support Worker (Relief) – Supervised Consumption Services (SCS)

Ongoing Relief Pool

We are seeking experienced harm reduction workers who share our passion for making a difference; you see this role as an opportunity to take the next step in your successful career while contributing to a vision of ***Inclusive Communities. Responsive Healthcare. Healthier Lives.***

Striving for excellence in client-centred care and education, you'll work as part of the multidisciplinary, integrated Supervised Consumption Services (SCS) / Consumption and Treatment Services (CTS) staff team, within a harm reduction framework, and in alignment with the vision and values of PQWCHC. In so doing, you'll help ensure that SCS/CTS operations comply with all exemption requirements and guidelines, as well as PQWCHC policies and procedures. In the role of SCS/CTS Overdose Prevention Support Worker, you will respond to overdoses, distribute harm reduction supplies, provide harm reduction education and make referrals to additional services.

Reporting to the SCS Manager, you'll supervise clients administering their own drug injections and using other permitted modes of consumption (i.e. intranasal and oral) who may present with a variety of acute and chronic illnesses/diseases and complex health and social needs. As an Overdose Prevention Support Worker, you'll provide education and support on safer injection and consumption, monitor clients for adverse reactions, assess, respond to, and support overdose events, and assist in the initiation of emergency responses, as necessary. You will also assist in client de-escalation and provide support for crowd control and make referrals to other health and social service providers.

You have experience with overdose prevention and response and training in/experience with Naloxone administration. You've worked in a community setting, working with homeless and marginalized populations, including people who inject illicit drugs. Confident in asserting and maintaining strong boundaries, you bring substantial knowledge of drug use, specifically injection drug use, acquired through a combination of work experience, lived experience and/or education or training, are familiar with community services and resources, and respect and value the diversity of communities and individuals.

Proficiency in one or more languages other than English would be an asset, as would experience in the following areas: working in a supervised consumption or overdose prevention service; providing overdose training, including Naloxone administration; and working with people who use drugs, racialized populations, Indigenous peoples, people who engage in sex work, prisoners/ex-prisoners, people with mental health challenges, and people who have experienced trauma.

Police clearance documentation will be required for employment, however strong consideration is made to the type of offense. Please include in cover letter your weekly availability for shifts.

If you are interested in joining with a creative and dedicated team to make things better, we want to hear from you. Please send your resume and cover letter in a single document (MS Word or PDF format, only) to [hiring@pqwchc.ca](mailto: hiring@pqwchc.ca), quoting "Overdose Prevention Support Worker Relief" in the subject line.

Compensation: \$18.66/hr to \$22.85/hr + 4% in lieu of vacation

We truly appreciate your interest; however, only those candidates selected for an interview will be contacted. Please also note that the successful candidate will be required to provide a criminal reference check as a condition of employment.

PQWCHC is committed to the principles of access and equity. PQWCHC is committed to reflecting the diversity of the communities it serves and we encourage applicants who reflect Toronto's indigenous, LGBTQ2, racial, and cultural diversity. We welcome and encourage applications from all qualified candidates, including people with disabilities. Accommodations are available on request. Parkdale Queen West CHC is in full compliance of the Ontario Human Rights Code and does not discriminate on the ground of records of offenses.