PARKDALE QUEEN WEST Community Health Centre

JOB POSTING
Full-Time Regular Position
Queen West Site
Job ID: 2026-130

Registered Nurse – HART Hub

One (1) Full-Time Regular Position (35 hours/week), Bargaining Unit – ONA - Region 3, Local 95
Position Status: Replacement for existing position

Parkdale Queen West Community Health Centre (PQWCHC) is a dynamic, community-based health care organization that has historically served mid-west downtown Toronto, and now provides outreach services across the entire city. Offering a broad range of services, including primary health care, dental care, harm reduction, health promotion, counselling, and community development programming, we are also committed to serving people who face barriers to health care, and we strive to reduce these barriers. PQWCHC is a multi-sited organization.

General Responsibilities: We are seeking an experienced Registered Nurse (RN) who shares our passion for making a difference; you see this role as an opportunity to take the next step in your successful career while contributing to a vision of ***Inclusive Communities. Responsive Healthcare. Healthier Lives.***

The Homelessness and Addiction Recovery and Treatment (HART) Hub RN is a primary care clinical role responsible for outreach, assessment, preventative care, chronic disease management, education, treatment, and supportive care focused on individuals who use substances, are homeless or at risk of homelessness, and/or have complex mental health issues. RNs collaborate with their clinical colleagues and program management to ensure that they are providing high-quality and client-centered clinical care and adapting services as needed to meet the funded project deliverables.

As part of the HART Hub services, the RN will work closely with mental health, substance use care (continuum of treatment, recovery, harm reduction), case management, and health promotion teams to ensure cross-team and cross-site collaboration. The RN will work with the team to contribute to the growth and development of the HART Hub program which will include the development of processes and pathways for HART Hub clients.

Reporting Manager: Clinical Manager, Integrated Care – Queen West Site

Specific Responsibilities:

- Completes primary care intake and follow-up assessments, including for clients being prescribed treatment medications.
- Where appropriate, practices under medical directives for low-barrier care, including performing physical examinations, updating vaccinations, performing blood work, administering intramuscular injections, and other indicated procedures.
- Performs clinical procedures such as pap tests, suture removal, skin and wound dressings, TB testing, wart treatment, and ear-syringing.
- Performs assessments on skin and soft tissue infections and either refers to Nurse Practitioner or Physician for wound care or performs minor wound care as needed.
- Assesses patient drug insurance coverage and assists with the completion of application forms when necessary.
- Manages a complex range of client needs in a dynamic environment, triaging and providing full–scope RN care while assessing changes, re-establishing priorities, and determining the need for additional resources.
- Provides health education, harm reduction education, and advocacy to HART Hub clients.
- Makes internal referrals to other PQWCHC programs as appropriate, and externally refers clients to specialists, hospitals, or community resources to RN scope of practice and in consultation with other providers.
- Participates in inter-disciplinary case conferences and team meetings and shares information and provides guidance on clinical/health related tasks.
- Maintains timely, high-quality documentation in client/patient files through PQWCHC's EMR to meet the requirements of the funders, the Centre, and regulatory bodies (i.e., College of Nurses of Ontario).
- Provides outreach services to program partner locations or sites such as encampments/shelters, and alongside other internal Centre programs with outreach responsibilities (e.g., Hep C team, harm reduction outreach including satellite team, etc.).

Qualifications:

1. Bachelor of Science in Nursing degree from a recognized program
2. Current registration as a Registered Nurse with the College of Nurses of Ontario (CNO)
3. Experience in a community setting or combination of community, hospital, or public health settings.
4. Knowledge of harm reduction principles, injection drug use and associated health issues
5. Experience in primary care or street/outreach nursing an asset
6. Experience in emergency response an asset
7. Demonstrated ability to de-escalate conflict an asset
8. Confidence in asserting and maintaining strong boundaries
9. Proficiency in the use of electronic medical records
10. Experience in program development, implementation, monitoring, and evaluation an asset

PQWCHC is committed to the principles of access and equity. PQWCHC is committed to reflecting the diversity of the communities it serves and we encourage applicants who reflect Toronto's indigenous, LGBTQ2, racial, and cultural diversity. We welcome and encourage applications from all qualified candidates, including people with disabilities. Accommodations are available on request. Parkdale Queen West CHC is in full compliance of the Ontario Human Rights Code and does not discriminate on the ground of records of offenses.

11. Strong oral and written communication skills
12. Respects and values the diversity of communities and individuals
13. Previous OAT (opioid agonist therapy) experience is considered an asset
14. Demonstrated ability to work with multi-disciplinary teams
15. Proficiency in the use of computers and various software applications

Compensation: $74,524 to $88,528 per annum, plus Group Benefits and HOOPP (Health Care of Ontario Pension Plan)

If you are interested in joining in a creative and dedicated team, we want to hear from you! Applicants, please send your resume and cover letter in a single document (MS Word or PDF format only). Please apply using the form at the bottom of the PQWCHC employment page: https://pqwchc.org/contact/employment/

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Please also note that the successful candidate will be required to provide a police vulnerable sector check as a condition of employment, however strong consideration is made to the type of offense. Employment is conditional upon having had a full series of COVID-19 vaccinations (2 doses, plus booster within 6-12 months) 14 days before starting employment.

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