

## Peer Outreach Workers (Nail Salon Workers Project)

Part-time position of up to 7 months, with the possibility of an extension

**Parkdale Queen West Community Health Centre (PQWCHC)** is a dynamic, community-based health care organization that has historically served mid-west downtown Toronto and now provides outreach services across the entire city. Offering a broad range of services, including primary care, dental care, harm reduction, health promotion, counselling, and community development programming, we are also committed to serving people who face barriers to health care, and we strive to reduce these barriers. PQWCHC is a multi-site organization.

### Project Overview

The Nail Salon Workers Project (NSWP), an initiative of PQWCHC, has received funding from the Metcalf Foundation to expand the NSWP to Black and Latin American nail technicians. This project will focus on building safer nail salons by understanding and addressing health and labour issues facing Black and/or Spanish- and Portuguese-speaking nail technicians working in discount nail salons.

This project aims to understand the specific needs of Black and Latin American nail technicians, while providing resources to support improved health and labor related outcomes. Additionally, this project will support the Nail Technicians Network (NTN) to build a broader base by: outreaching to nail technicians, engaging nail technicians in training opportunities and providing opportunities to advocate for better working conditions. Peer Outreach Educators will be the first point of contact for nail technicians and owners throughout this project.

Peer Outreach Workers will be required to participate in training related to workers' rights, community engagement, community-based research, (qualitative) research methods, Microsoft 365 applications, and program facilitation. Applicants are expected to be interested in learning and eager to develop new skills. Applicants do not need experience or knowledge in these areas.

### Responsibilities:

- Outreach to nail salons workers in Toronto and through social media platforms
- Engage nail technicians and invite them to participate in workshops and NTN membership
- Participate in training sessions as listed in the Project Overview
- Conduct community-based research (specific training will be provided)
- Deliver workshops to nail technicians about workplace health issues (specific training will be provided)
- Support nail technicians with information and referrals
- Collaborate with project coordinators about all aspects of project activities
- Liase with project team and nail technicians
- Carry out administrative tasks as needed
- Use Microsoft 365 for data collection and tracking project activities

**Qualifications:**

- Lived experience or demonstrated in-depth knowledge of the discount nail salon sector and nail industry
- Ability to write and speak in English
- Lived experience within the black communities is an asset
- Ability to write and speak Spanish and/or Portuguese is an asset
- Ability to use computers and social media
- A good understanding of the challenges facing racialized communities, new immigrants and nail salon workers
- Ability to travel in and around Toronto (no car needed)

**Salary: \$18.78 per hour. Hours will vary, with at least 9 hours per week. Some flexibility is required.**

**How to Apply:**

If interested, email your cover letter and resume (as one document) ASAP. Qualified applicants will be contacted for interviews on a rolling basis.

Email: [mosman@pqwchc.ca](mailto:mosman@pqwchc.ca)

Subject Line: NSWP Outreach Position 2026

We truly appreciate your interest; however, only candidates selected for an interview will be contacted.

**Employment is conditional upon having a COVID-19 vaccination(s) (as per Health Ontario) 14 days before starting employment**