



**PARKDALE
QUEEN WEST**
Community
Health Centre

PARKDALE QUEEN WEST COMMUNITY HEALTH CENTRE

Is seeking an

Overdose Response Worker

at the Parkdale Site

Temporary two month Contract with possibility of extension

The Parkdale Queen West Community Health Centre (PQWCHC) is a non-profit, multi-service Centre that provides primary health care, social and community outreach services with an emphasis on health promotion to residents of West Toronto.

PQWCHC is seeking compassionate and committed individuals who will work in the Overdose Prevention Site (OPS) at the Parkdale Site. The Overdose Response Worker will be responsible for the daily work of the OPS and will respond to overdoses, distribute harm reduction supplies, provide harm reduction education and make referrals to additional services. This position will further engage collaboratively with other interdisciplinary team members and service providers, as well as with service users.

Responsibilities:

- Supervises service users to administer their own drugs; assesses service user knowledge of safe drug consumption processes and works with service user to achieve the best possible outcomes
- Assesses, responds to and manages overdose events; provides overdose prevention education and support
- De-escalates conflict with or among participants, according to established protocols
- Provides harm reduction materials and information to service users and ensures safe disposal of used equipment in accordance with established protocols
- Seeks out opportunities to provide peer-to-peer support, education and referrals to services
- Maintains a hygienic, organized, comfortable and respectful environment
- Assists with stocking and organization of supplies
- Works collaboratively with other team members, participates in interdisciplinary case conferences and team meetings and collegially shares knowledge of drug using community with other staff
- Helps to ensure operations of the OPS comply with all exemption requirements and guidelines, as well as all PQWCHC policies and procedures
- Attends mandatory training as applicable
- All other duties as required

Qualifications:

- Proven experience with overdose prevention and response and training in/experience with Naloxone administration
- Physical ability to provide support in an overdose situation
- Experience and knowledge with drug use, specifically injection drug use
- Volunteer or work experience with a harm reduction program
- Experience utilizing harm reduction principles and strategies
- Experience providing peer-to-peer support
- Demonstrated ability to de-escalate conflict
- Confidence in asserting oneself and maintaining strong boundaries
- Knowledge of community services and resources; strong advocacy skills
- Strong communication skills; able to actively and accurately listen
- Demonstrated display of sensitivity to others
- Open, non-judgmental and willing to learn
- Basic computer skills, including email
- Lived experience as (or working with people who reflect) our priority client population: racialized people, indigenous people, people who engage in sex work, prisoners/ex-prisoners, people with mental health issues, and people who have experienced trauma, people who have experienced homelessness or street involvement would be an asset
- Respects and values the diversity of communities and individuals

The successful candidate will demonstrate a willingness to participate in Parkdale Queen West's commitment to becoming a discrimination-free health centre and an ability to work interdependently and respectfully in a multi-disciplinary team. Languages other than English are an asset. To better represent the communities we serve, applications from members of Aboriginal peoples, racial or cultural minority groups, people with disabilities and LGBTTTQ and 2 spirit communities are encouraged to apply. Parkdale Queen West is fully accessible and AODA compliant; please advise if you need accommodation in the recruitment process. Parkdale Queen West CHC is in full compliance of the Ontario Human Rights Code and does not discriminate on the ground of records of offenses.

Please forward your cover letter and resume by 5:00 pm Friday December 7th, 2018 to:

Hiring Committee

E-Mail: hiring@ctchc.com

Subject Line: CTCHC Job # POPS 01

Parkdale Queen West Community Health Centres

168 Bathurst Street, Toronto ON M5V 2R4

We regret that only those to be interviewed will be contacted.