



**PARKDALE
QUEEN WEST**
Community
Health Centre
www.pqwchc.org

INTERNAL/EXTERNAL POSTING **2 FTE – Full-Time Regular Position**

Supervisor, Supervised Consumption Service **2 - Full-Time Regular Position, (35 hrs/Week)**

Parkdale Queen West Community Health Centre (PQWCHC) is a dynamic, community-based health care organization serving mid-west downtown Toronto. Offering a broad range of services, including primary health care, dental care, harm reduction, health promotion, counselling, and community development programming, we are also committed to serving people who face barriers to health care, and we strive to reduce these barriers.

We are seeking two experienced to supervisors. As progressive leader, committed to anti-oppression, harm reduction, cultural awareness and responsiveness in working with diverse populations, you will welcome this opportunity to contribute to a vision of: **Inclusive Communities. Responsive Healthcare. Healthier Lives.**

Reporting to the Manager, Urban Health – Harm Reduction Services, you will be responsible for the daily operations of one of our two Supervised Consumption Services (SCS). You will provide the necessary hiring, training, supervision and support to a team of Overdose Response Workers, Health Promoters and Nursing staff to ensure the quality and efficiency of services to the clients. You will coordinate innovative harm reduction programming within the service, monitor adherence to regulator requirements, oversee Provincial and Federal reporting, participate in the Community Liaison Committee and liaise with community partners. There is the added focus on the Centre's priority populations: individuals who are homeless, living with mental health and substance use, individuals who are LGBTQ, Indigenous Peoples, racialized, youth, seniors and families living in poverty.

QUALIFICATIONS

- Completion of post-secondary education in a relevant discipline and/or related experience
- 2-3 years experience supervising, training, and coaching staff in a unionized environment.
- 3-5 years health promotion and/or harm reduction experience in a community setting working with homeless and marginalized populations including people who inject illicit drugs.
- Experience working with staff and service users who come from diverse racial, gender, ethnic, and cultural backgrounds and who may have lived experienced of homelessness, living in poverty, mental health, social isolation, and substance use.
- Strong understanding of and commitment to harm reduction, trauma-informed, and anti-oppression practices.
- Highly developed skills in community development and teambuilding.
- Proven financial and budget management skills.
- Thorough knowledge of legislation relevant to operating the SCS, including *Controlled Drugs and Substances Act*, Ontario Human Rights Code, *Occupational Health and Safety Act*, *Employment Standards Act*.
- Extensive advocacy, crisis intervention and prevention, conflict resolution, and negotiation skills.
- Extensive knowledge of community-based resources.
- Excellent written and oral communication skills.
- Computer literacy.

Compensation: Competitive salary (commensurate with experience) plus benefits and HOOPP (Healthcare of Ontario Pension Plan)

If you are interested in joining a creative and dedicated team to make things better, we want to hear from you. Please send your resume and cover letter in a single document (MS Word or PDF format, only) to hiring@pqwchc.ca, by 5:00 pm of April 28, 2021 quoting "**SCS Supervisor**" in the subject line. Please note that

applications will be reviewed as they come in and the posting will be taken down once a suitable candidate is hired.

We truly appreciate your interest; however, only those candidates selected for an interview will be contacted. Please also note that the successful candidate will be required to provide a criminal reference check as a condition of employment.

PQWCHC is committed to the principles of access and equity. PQWCHC is committed to reflecting the diversity of the communities it serves and we encourage applicants who reflect Toronto's indigenous, LGBTQ2, racial, and cultural diversity. We welcome and encourage applications from all qualified candidates, including people with disabilities. Accommodations are available on request. Parkdale Queen West CHC is in full compliance of the Ontario Human Rights Code and does not discriminate on the ground of records of offenses.