



Counsellor

Full-Time Regular position, 1.0 FTE (35 hours/week), Bargaining Unit – UFCW Local 175

Parkdale Queen West Community Health Centre (Parkdale Queen West CHC) is a dynamic, community-based health care organization serving mid-west downtown Toronto. Offering a broad range of services, including primary health care, dental care, harm reduction, health promotion, counselling, and community development programming, we are also committed to serving people who face barriers to health care, and we strive to reduce these barriers. PQWCHC is a multi-sited organization.

General Responsibilities: This position will be providing clinical counselling and occasional case management as key elements to address the Mental Health needs and social determinants of health for marginalized clients, particularly those who are LGBTQ and/or racialized served by PQWCHC. Working as a member of an interdisciplinary team, the Counsellor provides short to medium-term counselling, crisis management, case management, referrals, and systems advocacy towards achieving greater stability and improvement of overall health and well-being. **This position will be hosted at the Parkdale site but will be expected to work across the sites.**

Reporting Manager: Manager of Mental Health Services

Specific Responsibilities:

- Provides client-centered counselling, case management, and coordination of services at the Health Centre.
- Provides therapeutic assessment, formulations, and appropriate treatment that is responsive to the client identified needs.
- Provides intervention and therapeutic treatment to adults, individually, couples, in families and in groups using a trauma informed motivational interviewing approach and with stage matched interventions.
- Provides information and individual advocacy for clients regarding issues such as housing, income, substance use, food, health, employment, and legal.
- Arranges and follows up with case consultation and case planning with other members of the team at PQWCHC; and with other agencies and institutions with which the client is involved
- Participates in clinical supervision and agency meetings.
- Maintains timely and appropriate written and electronic client records, reports and correspondence
- Liaises with community agencies and institutions regarding issues relevant to client need.
- Works with other service providers to identify gaps in services or required services, and promote the introduction of revised or new services
- Develops and practice within guidelines of appropriate protocols and policies as required by the Centre.
- Participates in the overall activities of the Health Centre, e.g., in-service training, committees, special events, shared staff responsibilities.

Skills & Qualifications:

- Graduate degree in relevant discipline from a recognized university.
- Member in good standing with the OCSWSSW or CRPO
- Three to five years of counselling experience; preferably in a community health setting.
- Proficiency in mental health assessment and counseling techniques that are trauma-informed and strength-resiliency-based.
- Experience working with the LGBTQ and/or racialized population
- Experience providing support or treatment to adults with significant mental health/trauma/addiction challenges
- Knowledge of and experience in motivational interviewing and staged matched interventions

PQWCHC is committed to the principles of access and equity. PQWCHC is committed to building an organization that reflects the diversity of communities we serve. We encourage applications from members of Indigenous, Black and other racialized communities; Two-Spirit, non-binary, LGBTQ people; people with disabilities; and members of other equity seeking groups. Accommodations are available on request. Parkdale Queen West CHC is in full compliance of the Ontario Human Rights Code and does not discriminate on the ground of records of offenses.



INTERNAL/EXTERNAL POSTING

1.0 FTE – Full Time Regular

- Formal training and experience with a variety of responsive treatment interventions (e.g., brief therapy, CBT, DBT, motivational interviewing techniques, etc.)
- Demonstrated ability to work with multi-disciplinary teams.
- Proficiency in the use of computers and various software applications.
- Proficiency in another language is considered an asset.

Compensation: \$63,364 to \$74,056 per annum with HOOPP and benefits

If you are interested in joining a creative and dedicated team to make things better, we want to hear from you. Please send your resume and cover letter **in a single document** (MS Word or PDF format only) to hirings@pqwchc.ca, quoting "Counsellor" in the subject line. Internal candidates please submit application by 5:00 pm of November 18, 2020. External applicants the deadline for application is December 31, 2020. We truly appreciate your interest; however, only those candidates selected for an interview will be contacted. Please also note that the successful candidate will be required to provide a criminal reference check as a condition of employment.

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