



**PARKDALE
QUEEN WEST**
Community
Health Centre

Parkdale Queen West Community Health Centre
is looking for a
Indigenous Health Promoter
at our Parkdale Site
1.0 FTE Regular Full Time (Internal/External posting)

Parkdale Queen West Community Health Centre (Parkdale Queen West) is a non-profit, community-based health organization committed to improving the health of community members, particularly those at risk for poverty and discrimination. Our multi-disciplinary approach includes the provision of primary health/dental care, counselling, harm reduction, community development, advocacy, and innovative partnerships with other organizations. Parkdale Queen West is a leader in the development of inner-city health services focusing on the needs of homeless and street involved adults and youth, families, children and individuals living in the catchment area. Parkdale Queen West is a pro-choice and LGBTQ and 2-Spirit -positive organization committed to employment equity and anti-discrimination. Our facility is fully accessible.

POSITION SUMMARY:

The Niiwin Wendaanimak program is a partnership between Parkdale Queen West and West Neighbourhood House - Meeting Place Drop-in and Evangel Hall. This program is supported by funding by the Toronto Local Health Integration Network. An Indigenous-led Advisory Council has been set up to oversee the implementation of the program. The objective is to undertake a strategic process to enable transformational changes in access and well-being for Indigenous populations in the Queen West and mid-West downtown Toronto area, guided by Indigenous leadership. Specifically to:

1. Identify and develop the pathways to care for Indigenous adults and youth, particularly those who are homeless, living in poverty and at-risk of homelessness and to identify where service investments are needed;
2. Improve attachment of target Indigenous populations to primary care, support and harm reduction services;
3. Provide Indigenous culturally specific healing and psycho-social supports which integrates recognition of the chronic trauma caused by colonization.

The program is a bridge to link homeless and at-risk Indigenous adults and youth to a range of services including:

1. Traditional Teaching and Healing – Elder lead teachings and healing practices to improve and promote mental, physical and spiritual well-being
2. Primary care – physician, nurse practitioners, psychiatric consultations, chiropody, and chronic disease management through an Indigenous lens.
3. Counselling services – culturally responsive trauma-informed counselling services with a strong focus on mental health and addictions, both individual counselling and group-based services (e.g., CBT, Mindfulness, DBT, and Concurrent Disorder groups)
4. Community supports – social-recreational programming, peer programs, psycho-social programming, street outreach, and harm reduction service, education, wellness, and peer leadership to the Indigenous communities.

SPECIFIC RESPONSIBILITIES:

Program Execution, Evaluation and Quality Assurance

1. Provide leadership and work collaboratively with the partners, participants, community and peers in identifying and prioritizing current and emerging health care & support needs to inform local planning activities; and identifying gaps in care and service approaches
2. Work closely with the Elders and the Indigenous Advisory Council and the Niiwin Wendaanimak team
3. Lead community engagement and partnership development in the Parkdale neighbourhood
4. Facilitate implementation of weekly Indigenous-specific programming in Parkdale, and support other Niiwin Wendaanimak programming throughout the mid-west region.
5. Work to overcome individual and systemic barriers to services and to promote equitable treatment for Indigenous people who are marginalized.
6. Locate appropriate community programming & resource materials and create materials for use by clients and other staff.
7. Liaise with community agencies regarding issues relevant to client needs.
8. Support development and implementation of evaluation processes to demonstrate program effectiveness.
9. Fulfill program responsibilities to ensure funding and program evaluation requirements are met
10. Participate in advocacy and community initiatives, committees and working groups to foster improved access to services for Indigenous people, to promote appropriate service models, and to influence public and government policy.
11. Ensure program development, design and implementation in accordance with changing needs.



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Volunteer/Peer Training, Coordination and Supervision

1. Implement training and support for Indigenous peer workers.
2. Support and supervise volunteers & peers, as appropriate.

Administration:

1. Maintain timely and appropriate written and electronic client records, reports and correspondence
2. Attend regular supervision and participate in organizational training and development aligned with the roles and responsibilities for the position.
3. Develop and practice within guidelines of appropriate protocols and policies as required by the Centre.
4. Participate in the overall activities of the Health Centre, e.g., in-service training, committees, special events, shared staff responsibilities.
5. Maintain, coordinate and accurately report expenses, and adhere to programme line budgets.

SKILLS AND QUALIFICATIONS:

1. Knowledge and awareness of Indigenous communities and culture
2. In-depth knowledge of urban Indigenous community needs, solutions and trends
3. Knowledge and experience in community capacity building with the Indigenous Communities
4. Experience in working with partner organizations and funders
5. Established administrative and organizational skills
6. Experience working with people who are homeless and/or substance users
7. Knowledge of traditional health, mental health and harm reduction approaches
8. Strong communication and conflict resolution skills and crisis intervention skills
9. Proficiency in the use of computers and various software applications.
10. Excellent ability to take initiative and work independently, while also working within a multi-disciplinary team.
11. Demonstrated ability to support Indigenous Peer Leaders in providing health promotional outreach services.
12. Graduate degree in relevant discipline from a recognized university or an acceptable combination of education, training and professional experience.
13. Indigenous ancestry will be prioritized

Accountability:

The Indigenous Health Promoter is accountable to the Director of Health Promotion and Wellness

Salary range: \$61,365 - \$71,720 with HOOPP and benefits (to be prorated to FTE)

Please note that this is a UFCW Local 175 bargaining unit position. The successful candidate will demonstrate a willingness to participate in Parkdale Queen West's commitment to becoming a discrimination-free health centre and an ability to work interdependently and respectfully in a multi-disciplinary team. Languages other than English are an asset. To better represent the communities we serve, applications from members of Aboriginal peoples, racial or cultural minority groups, people with disabilities and LGBTQ and 2 spirit communities are encouraged to apply. Parkdale Queen West is fully accessible and AODA compliant; please advise if you need accommodation in the recruitment process. Parkdale Queen West CHC is in full compliance of the Ontario Human Rights Code and does not discriminate on the ground of records of offenses.

Please forward your cover letter and resume by Friday March 15th, 2019 at 5pm.

E-Mail: [hiring@ctchc.com](mailto: hiring@ctchc.com)

Subject Line: PQWCHC Job # PHP 03

Parkdale Queen West Community Health Centre

168 Bathurst Street, Toronto ON M5V 2R4

We regret that only those to be interviewed will be contacted.