



## Health Promoter – Hepatitis C

Full-Time Regular Position at 1.0 FTE (35 hrs/week),  
Bargaining Unit – UFCW - Local 175

**Parkdale Queen West Community Health Centre (Parkdale Queen West CHC)** is a dynamic, community-based health care organization serving mid-west downtown Toronto. Offering a broad range of services, including primary health care, dental care, harm reduction, health promotion, counselling, and community development programming, we are also committed to serving people who face barriers to healthcare, and we strive to reduce these barriers. We are seeking an experienced health promotion and/or harm reduction leader who shares our passion for making a difference, you see this role as an opportunity to take the next step in your successful career while contributing to a vision of ***Inclusive Communities. Responsive Healthcare. Healthier Lives.***

**General Responsibilities:** Striving for excellence in client-centred care and education, you'll work as part of the multidisciplinary, integrated Hepatitis C staff team, within a harm reduction framework, and in alignment with the vision and values of PQWCHC. In so doing, you'll help ensure that the Hep C operations comply with all exemption requirements and guidelines, as well as PQWCHC policies and procedures. In the role of Hep C Health Promoter, you will also work collaboratively with other interdisciplinary team members, health care professionals and providers, and clients in identifying and resolving health and social issues and integrating care.

### Specific Responsibilities:

- The Health Promoter will provide, outreach, education and training on HEP C, harm reduction, overdose response, use of overdose prevention tools.
- Develop and provide HEP C health promotion initiatives, publishing materials.
- Identify areas requiring quality improvement (QI) and lead those QI efforts to address gaps related to HEP C, inclusive of monitoring, evaluating and iterating the intervention(s) as needed.
- Build and maintain community partnerships.
- Lead client advisory groups and client engagement activities.
- Work on advocacy initiative to address stigma & discrimination related to HCV.
- Provide HCV and HIV testing, brief counselling and enrollment in the HEP C Program for responsive treatment.
- Make referrals to other health and social service providers as required.
- Lead data gathering and the coordination of reports.
- Lead the development of initiatives to respond to emerging needs and trends in areas of high rates of HCV infections.

### Qualifications:

- Graduate degree from a recognized university in a relevant discipline, or significant related experience, combined with 3 to 5 years in health promotion within a community setting, working with homeless and marginalized populations, including people who inject illicit drugs.
- Significant experience with harm reduction program delivery, values, and strategies, and in crisis response, de-escalation, conflict resolution and emergency response
- Background in program development, implementation, monitoring, and evaluation, and in overdose prevention and response.
- Confident in asserting and maintaining strong boundaries.
- Substantial knowledge of drug use, specifically injection drug use, acquired through a combination of work experience, lived experience and/or education or training, are familiar with community services and resources, and respect and value the diversity of communities and individuals.
- Experience addressing health related system gaps through assessment, analysis, project planning, implementation, and evaluation.
- Experience creating and facilitating learning strategies and educational plans for various stakeholders.
- Experience in the following areas: working in a supervised consumption or overdose prevention service; providing overdose training, including Naloxone administration; and working with people who use drugs, racialized populations, Indigenous peoples, people who engage in sex work, prisoners/ex-prisoners, people with mental health challenges, and people who have experienced trauma.
- Strong communicator with demonstrated sensitivity to others, an active listener who is open, non-judgmental, highly flexible and resourceful, willing to learn, and able to multi-task, and able to manage crisis.
- Proficiency in one or more languages other than English would be an asset.

**Compensation:** \$67,572 to \$78,974 per annum plus Group Benefits and HOOPP (Healthcare of Ontario Pension Plan).

If you are interested in joining in a creative and dedicated team to, we want to hear from you! Applicants, please send your resume and cover letter **in a single document** (MS Word or PDF format only). Please apply using the form at the bottom of the PQWCHC employment page: <https://pqwchc.org/contact/employment/>

**Job ID: 2024-045**

*PQWCHC is committed to the principles of access and equity. PQWCHC is committed to reflecting the diversity of the communities it serves and we encourage applicants who reflect Toronto's Indigenous, LGBTQ2, racial, and cultural diversity. We welcome and encourage applications from all qualified candidates, including people with disabilities. Accommodations are available on request. Parkdale Queen West CHC is in full compliance of the Ontario Human Rights Code and does not discriminate on the ground of records of offenses.*



**PARKDALE  
QUEEN WEST**  
Community  
Health Centre

**JOB POSTING**  
**Full Time Permanent Position**  
**Queen West Site**  
**Job ID: 2024-045**

**Please also note that the successful candidate will be required to provide a police vulnerable sector check as a condition of employment, however strong consideration is made to the type of offense. Employment is conditional upon having had a full series of COVID-19 vaccinations (2 doses, plus booster within 6-12 months) 14 days before starting employment.**