



Community Health Worker

One Part-Time Temporary up to 12 month contract position, 0.6 FTE (21 hours/week)

Parkdale Queen West Community Health Centre (Parkdale Queen West CHC) is a dynamic, community-based health care organization serving mid-west downtown Toronto. Offering a broad range of services, including primary health care, dental care, harm reduction, health promotion, counselling, and community development programming, we are also committed to serving people who face barriers to health care, and we strive to reduce these barriers. PQWCHC is a multi-sited organization.

Position Overview:

The Community Health Worker (CHW) will play a key role in supporting the implementation of the Nail Salon Workers' Project (NSWP), with a focus on engaging Black and Latin American nail technicians (NTs). Funded by the Metcalf Foundation, this phase builds on ongoing work by the NSWP, a program of Parkdale Queen West Community Health Centre, which seeks to reduce the health risks faced by those working in discount nail salons and to promote safer, more equitable working conditions. The NSWP focuses on training and capacity building, research, policy advocacy, partnership development, and community-led program design. This role will help deliver culturally relevant health promotion, outreach, and rights-based education tailored to the experiences of nail technicians in the sector.

The CHW will work closely with peer outreach workers, partner agencies, and community members to improve occupational health and labour conditions for NTs through direct engagement, training delivery, and resource development. This role is rooted in a community development approach and requires strong relationship-building skills, cultural competency, and a commitment to social justice.

Reporting Manager: Manager, Health Promotion and is based out of the Dundas Site.

Key Responsibilities:

1. Community Engagement & Outreach

- Conduct outreach to discount nail salons and other locations where nail services are provided to build relationships and engage Black and Latin American NTs.
- Deliver mini workshops on occupational health, and safe workplace practices using established educational materials.
- Distribute culturally appropriate educational resources and personal protective equipment.
- Support the recruitment of peer outreach workers and coordinate their ongoing activities and schedules.
- Contribute to ongoing program planning and development in collaboration with the team.

2. Health Promotion & Education

- Support the development and delivery of peer-led workshops focused on occupational health and safety (OHS).
- Tailor messaging and resource materials to reflect the needs and lived experiences of Black and Latin American NTs.
- Gather feedback from NTs to inform ongoing project improvement and culturally responsive programming.

PQWCHC is committed to the principles of access and equity. PQWCHC is committed to reflecting the diversity of the communities it serves and we encourage applicants who reflect Toronto's indigenous, LGBTQ2, racial, and cultural diversity. We welcome and encourage applications from all qualified candidates, including people with disabilities. Accommodations are available on request. Parkdale Queen West CHC is in full compliance of the Ontario Human Rights Code and does not discriminate on the ground of records of offenses.



3. Advocacy & Systems Navigation

- Connect NTs with resources and supports related to employment standards, legal protections, and workers' rights, including referrals to external organizations.
- Support NTs who are interested in exercising their rights, including navigating available services and networks.
- Help amplify worker voices in broader campaigns for decent work, fair labour practices, and policy reform.

4. Documentation & Reporting

- Record data related to outreach, engagement, and workshop participation.
- Participate in evaluation activities, including focus groups and consultations.
- Contribute to the preparation of project reports and summaries based on field experiences and NT feedback.
- Other duties may be assigned as required.

Qualifications:

- Three to five years relevant experience in a community setting, including community organizing
- Either Post-Secondary degree in a relevant discipline from a recognized university **or** combination of some post-secondary education and significant experience in health promotion and/or community development
- Deep knowledge of Black and/or Latin American communities, including cultural awareness and language fluency (Spanish, Portuguese, or relevant dialects are an asset).
- Knowledge of issues facing nail salon workers and issues facing new immigrants
- Understanding of peer programming and experience working with peers
- Facilitation, program development and evaluation skills
- Excellent verbal and written communication abilities
- Proficiency in the use of computers and excellent organizational skills

Compensation: \$55,536 to \$65,397 per annum, plus HOOPP (Healthcare of Ontario Pension Plan) option

If you are interested in joining in a creative and dedicated team, we want to hear from you! Applicants, please send your resume and cover letter **in a single document** (MS Word or PDF format only). Please apply using the form at the bottom of the PQWCHC employment page: <https://pqwchc.org/contact/employment/>

[Job ID: 2025-050](#)

[Posted on July 29, 2025. UFCW members, please apply before 5:00 pm on August 7, 2025](#)